



## **Congratulations!**

You've just made it easier than ever to manage your money. We want you to be aware of all the services and special features that go along with your new Emprise Bank account:

### **Debit Cards**

Your debit card(s) will arrive in your mailbox in 7-10 business days.

### **Checks**

If you ordered checks at account opening you will receive them in 7-10 business days. To browse our check catalog and place an order, visit the Knowledge Center at [EmpriseBank.com](http://EmpriseBank.com). Click Banking, and then click the Order Checks link. You will need your account number and our routing number (found below). We offer a 15% discount on checks ordered online. Simply enter the promotion code EB at checkout. You can also place an order by calling Harland Clarke at 1-800-275-1053.

### **Online Banking**

Easy to use and completely secure. With Online Banking, you have access to your accounts 24 hours a day. You can take care of most routine transactions online in no time – check your balance, transfer funds between accounts, view real-time account information, pay bills, set up alerts, open accounts, and more.

### **Mobile & Tablet Banking**

Put the power of Online Banking right in the palm of your hand! Download the Emprise Bank app for your smartphone, tablet – or both! Available through these app stores: Apple, Google Play, and Amazon.

### **Email & Text Alerts**

Alerts are a great way to monitor your account balance and account activity. See other side for instructions on how to sign up.

### **Overdraft Privilege**

If your account qualifies for Overdraft Privilege you will be notified by mail. Watch for your notification and be sure to Opt In or Opt Out if you have not already. Why? Regulations require us to have your permission to authorize and pay everyday debit card purchases and ATM withdrawals when you don't have sufficient funds in your account. You can Opt In or Opt Out in person or over the phone.

### **Routing Number**

The routing/transit number for Emprise Bank is 101100579. You'll need this to set up direct deposits and auto debits.

## **Contact Us**

Whatever financial help you need, whenever you need it, Emprise Bank is here.

Online                      [EmpriseBank.com](http://EmpriseBank.com)

By Phone                 Customer Service: 316-383-4301 or toll-free 855-383-4301  
Mon.-Fri. 7:30 a.m.-8:00 p.m., Sat. 8:30 a.m.-2:00 p.m.  
Telephone Banking: 316-383-4401 or toll-free 855-383-4401

In Person                Our knowledgeable bankers are available to help you at branch locations across Kansas. For a full list of locations, addresses, and hours, visit [EmpriseBank.com](http://EmpriseBank.com)

# Enrollment Instructions

## Online Banking

If you already use our Online Banking, your new account will appear automatically the next time you log in. If you're new to Online Banking, here's how to get started:

- Go to [EmpriseBank.com](http://EmpriseBank.com) and click the Login box in the top right corner.
- Select Personal Banking Login and click Enroll Now.
- Follow the prompts to:
  - ✓ Verify your account and identity
  - ✓ Input your personal information
  - ✓ Set up a User ID and Password

## Mobile & Tablet Banking

Do your banking on the go from your mobile device. You must be an Online Banking user to access Mobile & Tablet Banking.

- Download the Emprise Bank App for your smartphone, tablet - or both. *Available through these app stores: Apple, Google Play, and Amazon.*
- Use your Online Banking credentials to sign in to Mobile & Tablet Banking.

## Mobile Deposit

Deposit checks right from your smartphone or tablet.

- Log in to Mobile Banking.
- Select the menu button in the top left corner.
- Select the Check Deposit icon.
- Follow the prompts to submit a check for Mobile Deposit.

## Online Bill Pay

This service will be available during your first-time sign in to Online Banking.

- Log in to Online Banking.
- Select the Pay & Transfer tab and click Pay Bills.
- Click Enroll Now then select the account to enroll.
- Follow the prompts to set up Payees, eBills, and Bill Payments.

Online Bill Pay is \$1.95/month for the first 15 payments. Additional bill payments are \$0.40 each. Online Bill Pay is included with InControl and Classic checking accounts.

## People Pay

Send money to anyone, anywhere, anytime.

- Log in to Online Banking.
- Select the Pay & Transfer tab and click Pay People.
- Follow the prompts to enroll and send money to individuals.

\*additional fees may apply

## eStatements & eNotices

To enroll in eStatements and eNotices:

- Log in to Online Banking.
- Select the Accounts tab and click Statements.
- Follow the prompts to set up eStatements for your accounts.

## Alerts

Set up email and text alerts to help monitor your account activity. You can set up multiple alerts for multiple accounts.

- Log in to Online Banking.
- Select the Customer Service tab and click Manage Alerts.
- Choose the account you want to set up alerts for.
- Follow the prompts to set up email and/or text alerts for your accounts.

## Telephone Banking

Available 24/7 at 316-383-4401 or toll-free at 855-383-4401.

If you are new to our Telephone Banking, your temporary personal identification number will be the last 4 digits of your Social Security number. You will be prompted to change your PIN during your first login.

- For deposit account information - press 1
- For loan account information - press 2
- To transfer funds between accounts - press 3
- To report lost or stolen cards - press 4
- To change your personal identification number - press 5
- For bank hours and locations - press 6
- Check verification - press 7
- Speak to a customer service representative - press 0 anytime during the call

